

EXTEND COMMUNICATIONS INC.

*Best Inbound Call Centre & Answering Service
- North America*

Extend Communications is an inbound call centre and answering service for telephone, email and web communication throughout Canada and the United States. We profile this award winning firm and explore how it has come to reach its enviable industry position.



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Extend Communications has vast experience in the call centre and answering services market, having designed customized programs to serve businesses of all sizes for 60 years.

The firm provides inbound call centre and telephone answering services as well as emergency dispatch contracts to various corporate clients across Ontario and throughout other regions of Canada and the USA.

Drawing on this vast industry experience the firm is able to offer clients a customized solution to help grow their business.

Customer service is a key aspect of the Extend's work, and one which they take very seriously, offering clients 24-hour support from their team who are all dedicated to ensuring clients receive the best possible service. The firm's well trained and accredited staff ensure a seamless interface between the customer and the client's company.

Ultimately Extend Communications exceptional individuals represent integrity, innovation and initiative, utilizing their experience and expertise which extends to a variety of industries such as real estate, small business, service companies, corporations and governments. Every solution is a unique fit for the client, ensuring that they receive the best possible service which exactly meets their needs.